



RECALL REFUND APPLICATION – please write in CAPITALS NAME:

NAME:
ADDRESS:
POSTCODE:
EMAIL ADDRESS:
ORDER DATE:
ITEMS ENCLOSED:
AMAZON ORDER NUMBER: ESSENTIAL!

To help us locate your order please complete as many fields as possible with the information you used when placing the order. Please print this form out and enclose with your item(s) – Items returned without this information will not be able to be matched.

Please ensure you have proof of postage – we cannot refund items not received.

For used products or ordered prior to 01/02/2012 we can offer a partial refund of 50% of the list price.

For new unused orders we will offer a full refund.

Please note – we are a small company with limited funds – we will do our utmost to refund everyone but depending on volumes this could potentially cause the company to close down.

Please return with this form to:

Amber Pumpkin – AMAZON  
Turner House  
9-10 Mill Lane  
Alton  
GU34 2QG

Thank you